

User Guide: Stage 2 Dashboard



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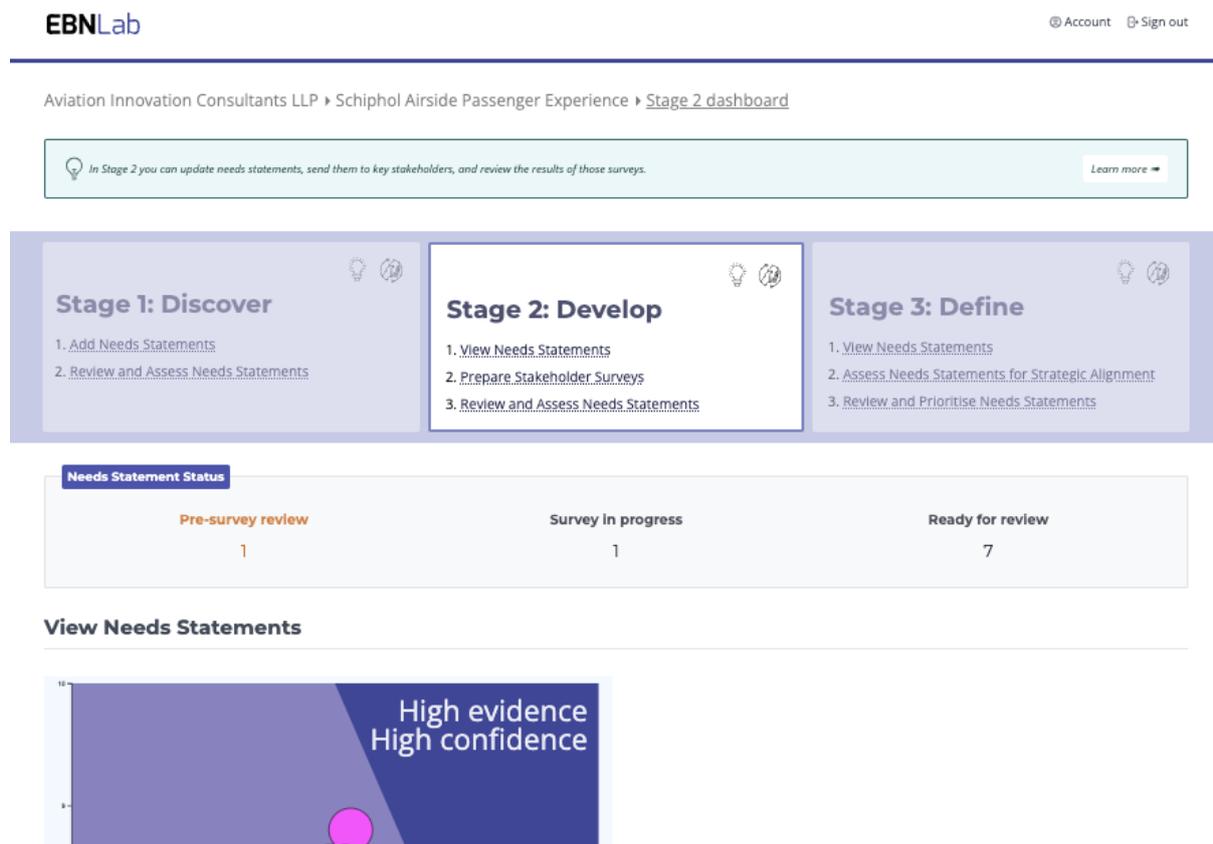
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The Stage 2 Dashboard

Introduction

As shown in the figure below, The primary Stage 2 dashboard is similar to the [Stage 1 Dashboard](#), except that the Summary of the Number of Need Statements in Stage 2 provide the following information:

- **Pre-survey review.** A Need Statement for which no survey has yet been created.
- **Survey in Progress.** A Need Statement for which a survey has been created, but the responses from that survey are being awaited.
- **Ready to Review.** A Need Statement for which a survey has been created and the response has been received for that survey.



Clicking on the ‘Review and Assess Need Statements’ option in the Stage 2 Navigation Panel provides additional information (Shown Below) to assist the user in deciding which Need Statements can be Progressed to Stage 3.

Stage 1: Discover

1. Add Needs Statements
2. Review and Assess Needs Statements

Stage 2: Develop

1. View Needs Statements
2. Prepare Stakeholder Surveys
3. Review and Assess Needs Statements

Stage 3: Define

1. View Needs Statements
2. Assess Needs Statements for Strategic Alignment
3. Review and Prioritize Needs Statements

Needs Statement Status

Pre-survey review	Survey in progress	Ready for review
1	1	7

Review Needs Statements

Review Needs Statements

Below is a list of your drafted Needs Statements. To review or edit the Need Statement (and the associated Confidence Scores and Evidence) please select the Edit button. If you wish to remove a Need Statement, select the Archive button.

Chart and Table Filter

Tags Decarbonisation Transit Amenities Design Sustainability Customer Experience Economic Impact Commercial/Retail AI/autonomous systems Accessibility Security

Efficiency Communication

ID & Description %	Importance %	Satisfaction %	Opportunity %	EBN %	Reviewed in # surveys
#12: A way to address the difficulty in locating charging stations for tech-savvy travellers to achieve continuous connectivity and device usage throughout their airport stay <small>Amenities: Customer experience</small>	4.0/10	8.0/10	3.0/10	5.6 / 10	9 / 9

For all the Need Statements where a survey has been responded to, the screen above illustrates all those Need Statements in the Graph on the righthand side of the screen.

This graph compares the satisfaction and importance factors recorded in the survey, these illustrating those Need Statements which are Overserved or Underserved.

Is there is a high degree of satisfaction with existing outcomes, and the problem being addressed is deemed less important, this Need Statement is Overserved, with little commercial opportunity. Conversely an important Problem, where there is low satisfaction with existing solutions is Underserved and thus a better opportunity.

All the scores relating to Need Statements are shown in the table at the bottom of the screen shown above, allowing the user to consider and assess the Need Statements which can be progressed to Stage 3.